

Dear Campus Community,

As of March 24th, there are no confirmed cases of COVID-19 at SCU. To date there are six-hundred and sixty-two (662) confirmed cases in LA County and Long Beach, and one-hundred and twenty-five (125) in Orange County. The most current information regarding COVID-19 (novel coronavirus), including past emails/updates can be located on our web page [HERE](#).

Update #4 (3/24/2020)

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Message from the COVID-19 Response Team

Our team continues to monitor the situation and the University continues to take substantive action to ensure the safety and strength of our community. These emails, which are meant to provide updates as well as reminders on how we can collectively address the COVID-19 situation, will be published on Tuesdays and Fridays unless more frequent communication becomes necessary. We thank you for your patience and understanding. Take care of yourselves and each other!

Campus Closure

Following the recent guidance communicated by both the Los Angeles County Public Health Department and the State of California, SCU will close the campus with few exceptions. The Urgent Care will remain open as will certain essential employee offices. All other buildings will be closed until further notice. This includes the Library, Gym, and Student Center. One Stop Registrar, Financial Aid, Student Accounts, and Admissions . These office

are still available for virtual help and all student services are still available via phone/email.

IMPORTANT UPDATE (3/24): Because of campus closure, **all courses in all graduate health sciences programs will be held remotely for the rest of this Spring trimester; students will not be required to return to campus for this trimester.** All other programs will also continue remotely until otherwise announced. Programs will provide separate communication at a later date regarding when on-ground instruction will resume. Supporting student progress towards graduation remains a top priority for the University.

Class Registration

Registration for graduate programs for Summer trimester will occur in week 13. Additional information regarding dates, times, and scheduling priority will follow in a later update. The Summer and Fall trimester schedules are being developed together to support maximum flexibility under current circumstances and to facilitate students' continued progress towards graduation. Registration for Accelerated Sciences courses is open and ongoing. Students are encouraged to continue taking their classes without interruption.

Change to Clinic Operations

Temporary changes in University Health Center and Tactical Sports Medicine Clinic:

- All patients arriving for face-to-face appointments are being screened for temperature and signs of lower respiratory symptoms at an outdoor reception station.
- Any patient may be asked to wear a mask during their visit at the discretion of the medical staff or provider.
- **Elective** face-to-face acupuncture, chiropractic, and tactical sports medicine visits will be discontinued as of Wednesday, March 25. Patients will be given the option for tele-medicine visits in lieu of face-to-face encounters.
- **Non-elective** (e.g. undiagnosed/unexplained new problem, worsening/worrisome aspect of an existing problem) acupuncture, chiropractic, and tactical sports medicine visits requiring diagnosis **may be scheduled**, pending COVID-19 screening.
- Ayurveda services in the Health Center are suspended and virtual (phone or telehealth) consultations are being developed.
- Students are not involved in patient care until further notice.

Classes

As noted above, all courses will continue online. Graduate health programs will be continued virtually through the end of Spring trimester. Other programs continue online until further notice.

Quizzes and Exams, Including Final Exams

The University has purchased remote proctoring software that will be implemented this week. For remote proctoring to be successful in these exceptional circumstances, students will need access to any device that allows Google Chrome extensions (a laptop with camera, Surface Pro, or desktop computer with a webcam), internet access, and Google Chrome. Note: unfortunately, iPads do not function with remote proctoring software. However, this solution will allow us to facilitate remote exams, ensure academic integrity, and support students in continued progress towards graduation. Additional training and information will be provided shortly within Canvas.

Student Services

Below is information regarding Counseling/Wellness services for students:

- Dr. Marc Bock is available for phone appointments every Tuesday. To make an appointment, please call his SCU cell phone at 562-632-8781 (ON TUESDAYS).
- Biola Counseling Center <http://www.biolacounselingcenter.org> or call at 562-903-4800 and share that you are feeling specifically impacted by COVID-19.
- Southern California Counseling Center provides comprehensive counseling services at rates based on your ability to pay. Please call 323-937-1344 to schedule an appointment or click here: <https://www.sss-la.org/>
- After hours or on weekends, you can: 1) Call LinesForLife at 1-800-273-8255, 2) Call the National Suicide Prevention Lifeline at 1-800-273-TALK (8255), 3) Text the Crisis Text HOME to 741-741.

Anti-Discrimination

It is important to remember that viruses can affect anyone. SCU students and employees represent a variety of countries, races, and ethnicities and we actively resist any xenophobia and embrace diversity as a guiding principle. We share our common humanity as we face this situation with grit and determination as an SCU community. Any incidents of harassment should immediately be reported to Campus Safety (562-902-3333 or CampusSafety@scuhs.edu)

How to Stay Safe

In order to limit the spread of respiratory viruses and maintain good health generally, please follow the advice below:

- Clean your hands frequently with soap and water (washing for at least 20 seconds) or alcohol-based sanitizer (at least 60% alcohol). Hand washing is crucial, particularly before eating or any activity that involves touching your face.
- Cough into your sleeve (the crook of your elbow) or a tissue, not into your hands. Dispose of the tissue in the trash.
- Stay home when you are sick; if you have had a fever, avoid others until you are fever-free for 72 hours without fever-reducing medication. *See additional information about absence due to illness below.*

- Limit close contact with those who are sick.
- Clean frequently touched surfaces often.
- Make time for health-promoting activities, such as getting adequate rest (even during midterms and finals!), exercise/movement, mindfulness/joyful practices, and good nutrition. You also have acupuncture and traditional Chinese medicine, Ayurveda, chiropractic, and massage therapy services available to help you feel your best.
- Public health authorities also recommend getting the flu shot.

We have increased the rigor of cleaning and sanitizing procedures in the University Health Center and Sports Medicine/Tactical Sports Medicine Clinic as well as in offices and classrooms campus wide. This includes disinfecting common surfaces such as keyboards, phones, tables, and surfaces more frequently.

Absences due to Illness

Public health authorities are encouraging all employees and students to stay home when sick.

Students who are sick should stay home - and should follow the normal absence procedure for their respective programs regarding notification of faculty and requests for absence waivers and exam “make ups.” *However, during this time of heightened public health concern, documentation from a health care provider will not be required.* While there is no current threat to SCU, the situation is evolving, and **faculty** who believe they note an unusual pattern of student absence in their courses should notify their Dean or Director.

Note: SCU is continuing to hold all classes online at their regularly scheduled times.

Employees who are sick should stay home – and should follow the normal notification process for their work area. **Faculty** and their supervisors are planning alternatives to offer courses should lead faculty be out sick or should other circumstances impact course delivery.

Emergency Notification

Additionally, we would like to request that you update your Emergency Notification Profile, known to SCU as “Everbridge.” While there is no current crisis concerning the spread of COVID-19 in our community, the situation is evolving rapidly and the ability to quickly communicate with our campus members is paramount. Every campus community member currently has their scuhs.edu email address already registered by default; however, **it is highly recommended** to include additional methods of contact such as a cell phone number for both calls and SMS text.

What to do:

- Login to MySCU
- Click “Personal Info” [top right of page]
- Click “Manage your emergency notification settings (Everbridge)”
- Click “Edit” to input additional contact methods
- Click “Save”

Additional Information

This reminder is being issued as a part of our continued efforts to improve our emergency preparedness, and not as a response to a threat or event. The Center for Disease Control (CDC) COVID-19 Situation Summary as of 03/21 can be found [HERE](#). The CDC also publishes information for travel, including information about countries with elevated risk, which can be found [HERE](#).

In the meantime, if you have any questions, please visit the SCU COVID-19 page [HERE](#) or email CampusSafety@scuhs.edu

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