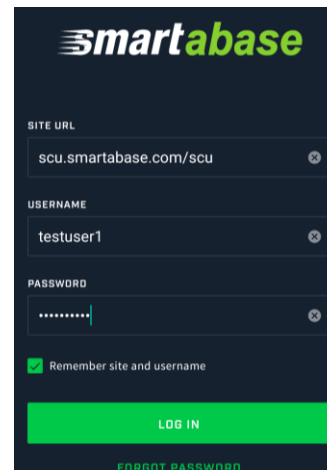
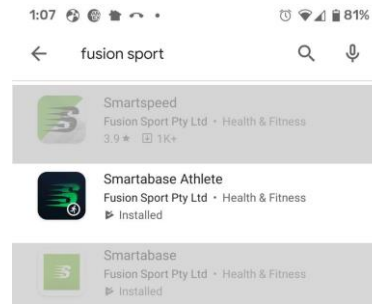


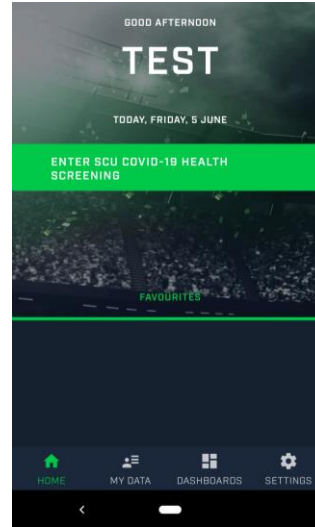
COVID-19 APP-BASED SCREENING INSTRUCTIONS

1.
 - Visit the App store on your mobile device.
 - Search for “fusion sport”
 - Install the “Smartabase Athlete” app
 - Be sure you don’t install the app called “Smartabase” or “Smartabase Tactical Athlete” – It must be the one with a black background and green logo.

2.
 - Open the Smartabase Athlete app
 - Use site URL scu.smartabase.com/scu
 - Your username is your SCU email address in all lower case; it is case-sensitive
 - If you are a new Smartabase user, your default password is Password1!
 - If you were set up in Smartabase previously, use your existing password
 - Click “LOG IN”
 - If you receive the error “The username or password you have entered is invalid” check that you entered your username in all lower case and that your password is correct. If you still receive that error, click the “FORGOT PASSWORD” link to reset your password.

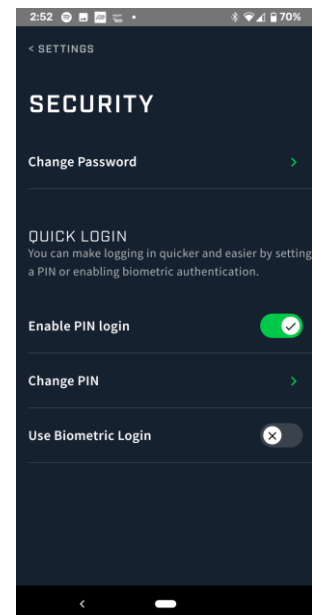
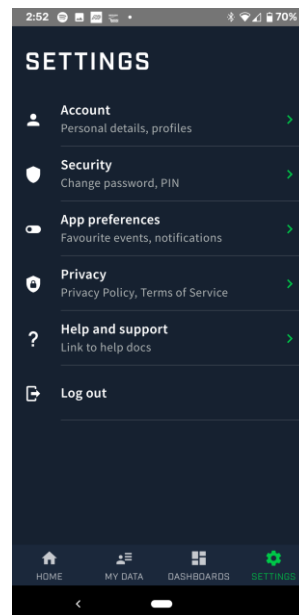


3.
 - You will see the following home screen
 - The first time you log in, change your password by clicking on SETTINGS in the lower left of the screen
 - When you are ready to complete the wellness screen, click on the green bar that says ENTER SCU COVID-19 HEALTH SCREENING*

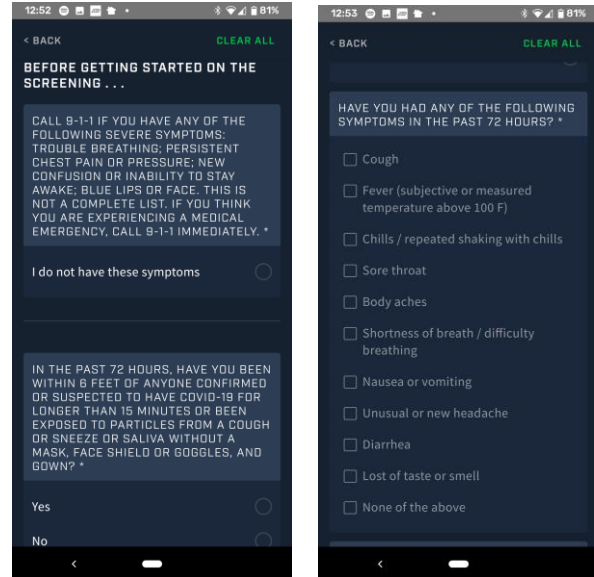


*If you are involved with another Smartabase project, you may have access to other content and your green bar will say ENTER DATA. Click that for your questionnaires and locate the one called SCU COVID-19 HEALTH SCREENING

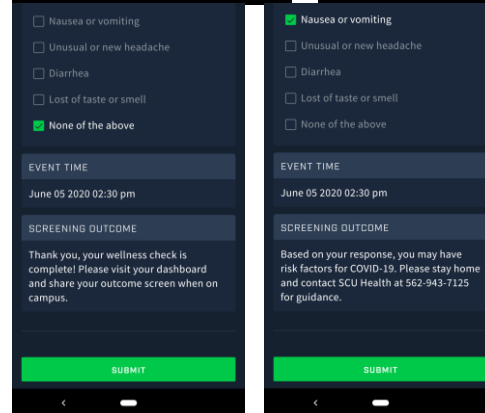
4.
 - Click "Security" on the Settings screen
 - Then click Change Password
 - You will be prompted to enter your current password and then select a new password
 - The password must be at least 8 characters long, have a mix of upper and lowercase letters and numbers
 - Click the HOME icon on the bottom left to return to the home screen



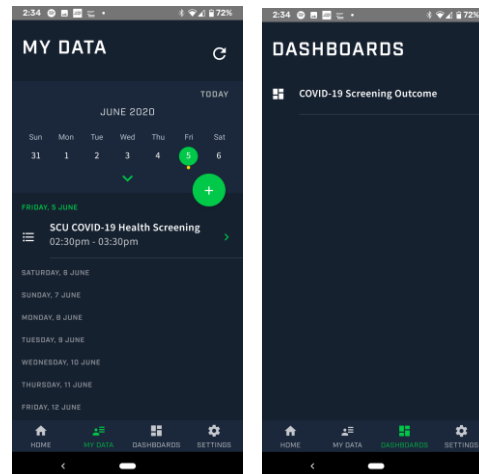
- The health screening, captured here, has one introduction and two questions
 - Complete each part



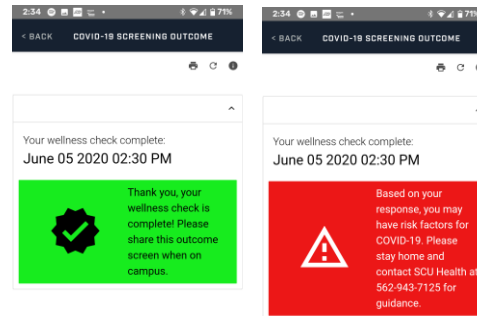
- The default screening outcome warns of COVID-19 risk factors (right screenshot)
 - When you complete the screening without risk factors, the screening outcome changes (left screenshot)
 - Sometimes it takes a second for the message to change
 - Hit the SUBMIT button when you complete the questionnaire



- The app brings you to a calendar screen (left screenshot)
 - Click DASHBOARDS to see your screening confirmation.
 - On the DASHBOARDS screen, click on COVID-19 Screening Outcome (right screenshot)

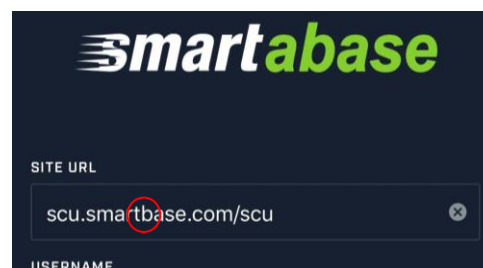
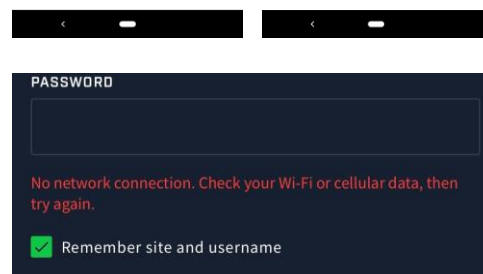


8. • The screenshot on the left shows the no risk factor confirmation that indicates you may proceed to campus
- The screenshot on the right shows the confirmation message that appears if there are COVID-19 risk factors present
- This is what you will present when you arrive on campus



TROUBLESHOOTING

- If you receive an error saying “No network connection. Check your Wi-Fi or cellular data, then try again” but you do have a network connection, uninstall the app and then re-install it.
- If you receive any other error about not being able to log on, first verify the Site URL is correct (scu.smartabase.com/scu)
- If you receive the error “The username or password you have entered is invalid” check that you entered your username in all lower case and that your password is correct. If you still receive that error, click the “FORGOT PASSWORD” link to reset your password.
- If you can log into the website scu.smartabase.com/scu and can reset your password, but then cannot successful sign in to the app, OR if you don’t see a RESET PASSWORD BUTTON, double check that you downloaded the app called “Smartabase Athlete” It has a black background with green icon in the app store. There are two other apps too, which you won’t have access too. One is just called “Smartabase” (green background with white logo in the app store) and one called “Smartabase Tactical Athlete” (black background, red logo in the app store).





Acupuncture & Eastern Medicine • Ayurveda • Chiropractic • Diagnostic Imaging • Human Performance Optimization
Massage Therapy • Spine Care • Sports Medicine • Tactical Sports Medicine • Ouch! Urgent Care

- If you still cannot log on, or encounter any other error with the Smartabase app, please email support@synoptek.com or call Synoptek Support at 1-877-796-2350